

Safety Information for International Students and Scholars

Dear UNM International Students and Scholars,

You may have heard the incredibly tragic news about a recent shooting in the University area where one of our former students was killed. We have been working with UNM and Albuquerque police to find out more about the circumstances of the shooting and to figure out if there is a pattern happening so that we can provide more safety information for all of you. You should know that the police and other law enforcement are working to identify those responsible. If you have any information contact Albuquerque police at 505-242-2677. You should also know that UNM and Albuquerque Police have increased patrols in the area by both uniformed and plain clothes officers.

We are aware that this is a frightening and disheartening situation that leaves everyone in the UNM community feeling insecure. It is difficult to provide specific advice for every situation, but here are some general safety steps you can take:

- Be aware of your surroundings – DON'T walk while looking at your cell phone and turn off the sound on headphones while you are walking around the city. If you think someone is following you, switch directions or cross the street. If the person continues to follow you, move quickly toward an open store or restaurant or a lighted house. Do not be afraid to yell for help.
- Don't walk alone at night or in an area that is unfamiliar (anything from an alley to an unknown neighborhood).
- If someone tries to rob you, give up your property.
- Tell your roommate or neighbor where you are going and when you expect to be arriving home.
- Take note of what and who is usually in your living area and pay attention to any people cars, etc. that are unknown and watch for concerning or suspicious behavior. If you see something, report it.
- Be prepared: Download the UNM Lobo Guardian app to your phone now. You can find links to the Rave/Lobo Guardian app here: <https://loboguardian.unm.edu/>
This app has 3 functions:
 1. Emergency Button (goes right to campus police)
 2. Alert timer that you can set for someone to check on you
 3. Direct communication with the UNM police via photos or texts from your phone (if off campus, they will pass on to Albuquerque police)
- If you want to report something:
 - Immediate emergencies, call **911** or report on the [Lobo Guardian app](#)
 - Suspicious people/vehicles: on campus call UNM police at 505-277-2241, off campus call APD at 505-242-2677

ON CAMPUS ONLY:

- Use the blue emergency phone towers if you feel threatened – press the button and your call goes directly to UNM police.

- If traveling alone, you can take advantage of the **UNM Escort Service (505-277-2241)** offered by Campus Police. Call the number from your personal phone, or the blue phone tower and campus police will take you or walk with you anywhere on the UNM campus.

In the meantime, to deal with the anxiety brought on by this act of violence, students in crisis can contact SHAC or Therapy Services Online via this website:

<https://shac.unm.edu/services/mental-health/index.html>.

Non-students can contact the Agora crisis center at: 505-277-3013.

UNM is organizing a memorial as well as a safety Q&A with UNM police for early next week. We will announce the details as soon as they are finalized. GEO is also organizing a safety and law enforcement awareness panel to address international student and scholar questions and concerns. This is being planned for the first week of class.

With Shared Concern,

Linda Melville
Director, International Student and Scholar Services
Global Education Office